

PROMOTER AND PARTICIPANTS

1. The Promoter is Secret Escapes Ltd, (registered number 07026107) 120 Holborn, London, EC1N 2TD (the “Promoter”).
2. All entrants (“Participants”) must be UK residents aged 18 or over.
3. Employees of the Promoter, their affiliated companies and their families are not eligible to enter.
4. By entering this prize draw, all Participants are deemed to have agreed to be bound by these terms and conditions unless notified otherwise in writing.

HOW TO PARTICIPATE

5. The entry must be made during the period from 10/11/2025 00:01 (BST) (“Entry Date”) to 02/12/2025 23:59 (BST) (inclusive) (“Close Date”). For this, the Participant needs to (i) enter their name and (ii) a valid email address at <https://mp.secretescapes.com/uk/2025/black-friday-giveaway/>. By fulfilling this criteria, customers will automatically be included in the prize draw (“Qualifying Sign Up”). Sign ups received after the Close Date will not qualify.
6. Incomplete, invalid email addresses will not be eligible to win. The Promoter accepts no responsibility for sign ups not successfully completed due to a technical fault of any kind.
7. The Promoter reserves the right to disqualify entries which do not meet the requirements according to these terms or if your conduct is contrary to the spirit or intention of the prize competition

THE PRIZE

8. The Prize consists of:

(i) The following 3-night package holiday for 2 people to Porto, Portugal:
<https://co.uk.sales.secretescapes.com/114236/the-best-of-porto-portugal/> (the “Prize”). Taking these Ts&Cs into account, the Prize includes all accommodation, flights, private airport transfers and a Porto Douro river cruise for 2 people. Lunch, dinner and snacks are not included and must be paid for by the winner. Depending on the accommodation Secret Escapes provides at booking (on some dates, there is only 1 Hotel option, on other dates there are 2 that the winner can choose from), Breakfast will be included for the winner free of charge (one of the Hotels has breakfast included, the other one doesn't). You need to enquire with Secret Escapes upon acceptance of the Prize if breakfast is offered. International economy flights are offered from selected UK airports mentioned below in clause 8 ix) to Porto Airport (subject to availability and price).

(ii) The Prize cannot be exchanged for another travel offer or paid out in cash

(iii) The Prize is not transferable to other people

(iv) No children can be added to the tour

(v) The prize is provided by Secret Escapes Limited. Secret Escapes acts as a tour operator responsible, and is therefore liable for the proper execution of the agreement. The Secret Escapes Terms and Conditions apply to the booking

<https://www.secretescapes.com/terms-and-conditions>)

(vi) If amendments are needed after booking of the package holiday, Secret Escapes will do everything possible to honour the changes but can't guarantee it. If the winner would like to cancel the booking after it has been made the prize will be forfeited.

(vii) The prize can only be redeemed on the provided dates from 02/12/2025 - 21/10/2026, to be enquired with Secret Escapes upon acceptance of the Prize.

(viii) All dates are subject to availability and not valid on 25/12/2025 - 31/12/2025.

(ix) International flights are available from the following airports depending on availability and price: Birmingham, Bristol, Edinburgh, Glasgow, London Gatwick, London Heathrow, Liverpool, London Luton, Manchester, London Stansted

(x) The maximum value of the package holiday to be redeemed in the Prize is £1000. If the winner decides to upgrade or add other activities at the point of booking that are worth more than £1000 in total for the package holiday, then the winner must pay the difference, or if the package holiday is less than £1000, the remaining balance will be forfeited. No cash or partial refund will be provided.

(xi) Luggage allocation is subject to the airline and the flights booked. At least 1 checked bag per person will be included. Extra luggage will have to be paid for by the winner.

9. Winners must contact the Promoter (Secret Escapes) to redeem the Prize and create a Secret Escapes account to book their holiday. The Promoter will facilitate the booking. No responsibility can be accepted if a winner fails to redeem the stay (entirely or partially) prior to the expiry date.

10. In the event of circumstances beyond the Promoter's control, the Promoter is not responsible for delays in travel.

11. The winner and their travelling party are responsible for ensuring they hold a valid passport and any necessary visa to travel, hold all adequate travel insurance policies, and comply with any other entry requirements applicable to the Prize destination (see deal for more information:

<https://co.uk.sales.secretescapes.com/114236/the-best-of-porto-portugal/>). The Prize does not include travel insurance or any additional expenses, including spending money. Any other costs incurred in addition to those set out above and that are incidental to the fulfilment of the Prize are the responsibility of the winner and not that of the Promoter.

12. The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation the Promoter reserves the right to publish the first / last name, town and country of the winner or to publicise any prize giving presentation after the date of the draw, or to send the surname and county of the winner to anyone who contacts the Promoter. If the winner does not wish such details to be published, they must advise the Promoter at the time of being notified that they have won. In such circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.

13. The prize is non-transferable, and must not be sold nor advertised for sale whether on the internet, in newspapers or elsewhere. In the event that the prizes offered are unavailable due to circumstances beyond the Promoter's control, the Promoter reserves the right to offer an alternative prize of equal or greater value. The prize cannot be paid in cash.

14. The winner must notify the Promoter that they have accepted the prize no later than 14 days after the winner has been informed.

15. If the winner rejects or fails to claim the prize on time in accordance with clause 14 the prize may be awarded to other entrants at the absolute and sole discretion of the Promoter.

PRIZE DRAW AND NOTIFICATION

16. The winner will be drawn at random by a computer process from all Qualifying Sign Ups.

17. The winner will be contacted by email within 30 days following the prize draw Close Date.

DISCLAIMER

18. Promoter reserves the right to refuse to honour any entry or to recover the full value of any prize if it considers there has been an abuse or breach of the terms and conditions of this promotion.

19. Insofar as it's permitted by law, the Promoter shall not be liable for any loss, damage or injury of any nature however caused, sustained by any participant under this promotion including in connection with the delivery and fulfilment of the Prize. However, nothing in these rules shall have the effect of excluding or restricting the Promoter's liability for personal injury or death caused by the proven negligence of its employees or contractors.

20. In the event of a dispute over interpretation or implementation of the rules on any matter related to the prize draw, the decision of the directors of the Promoter is final and no correspondence will be entered into.

21. Although the promotion may be featured on Facebook and Instagram, this promotion is not sponsored, endorsed or administered by, or associated with Facebook and Instagram. By entering this promotion, all entrants release Facebook and Instagram from any liability arising out of this promotion. Participants are providing information to the Promoter and not to Facebook and Instagram.

22. The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.

23. In entering the competition, you confirm that you are eligible to do so and eligible to claim any prize you may win. The Promoter may require you to provide proof that you are eligible to enter the competition.

24. The Promoter will not accept competition entries that are:

- (a) automatically generated by computer or created by artificial intelligence (including but not limited to chatbots such as ChatGPT or similar software applications); or
- (b) completed by third parties or in bulk.

25. Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.

26. If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter may, at its sole discretion, reserve the right to exclude you from participating in the prize draw.

27. The Promoter reserves the right to hold void, suspend, cancel, or amend the prize draw where it becomes necessary to do so.

DATA PROTECTION

28. All personal data collected by the Promoter as part of the promotion will be handled in accordance with the Secret Escapes privacy notice. Entrants can view a copy of such notice at www.secretescapes.com/privacy-policy. See also clause 12 regarding publication of winner.

